POSITION DESCRIPTION

Position Title: Grade 3 Occupational Therapist - Community Therapy Services

Business Unit/Division: Allied Health

Award Agreement: Allied Health Professionals

Classification: Grade 3 Occupational Therapist (VG3 - VG6)

Employment Type: Fixed Term (until 14/11/25), Part Time 0.8 EFT (60.8 hours per fortnight)

Reports to: Associate Director of Occupational Therapy and Hand Therapy

Clinical Leader Occupational Therapy

Date Prepared/Updated: August 2025

General Role Statement:

The Senior Clinician Occupational Therapist is accountable for ensuring excellence in client care through the application of competent clinical skills in assessment, intervention, and complex discharge planning within the Community Therapy Service (CTS) team at Northern Health. This outpatient role is also actively involved in the Spasticity Clinic.

The Senior Clinician provides leadership and clinical expertise to Occupational Therapy staff within CTS, including Grade 1 and 2 therapists and Allied Health Assistants. The role is responsible for providing quality supervision, clinical education, and leading service improvement and research initiatives. This position is predominately based at Broadmeadows Hospital however the Senior Clinician will also be required to travel and/or work at other sites to oversee the Occupational Therapy service.

ORGANISATIONAL OVERVIEW

Introduction

Northern Health is a vibrant, fast-paced workplace located in the rapidly growing northern suburbs. This is driving us to think innovatively about the needs of the population and what the health system of the future might need to look like to meet those needs. We take care of our community by providing a wide range of health services at multiple locations including:

- Northern Hospital Epping
- Broadmeadows Hospital
- Craigieburn Centre
- Bundoora Centre
- Merri-bek Community Team
- Broadmeadows Community Care Unit
- Broadmeadows Prevention and Recovery Care
- Hotham Street Community Mental Health Clinic
- Northern Prevention and Recovery Care
- Northern Community Care Unit and,
- Noogal Clinic
- Kilmore District Health
- Women's Health Hub

We also collaborate with our partners to help expand the range of health care services offered to our culturally rich and diverse community.

As an organisation, we are shifting our focus from illness to putting a spotlight on supporting our community in 'staying well'. In order to achieve this, we are developing strong relationships with other health service providers and the community across the region, to help us think differently about the future.

Northern Health provides a dynamic working environment, with a strong culture of teamwork, safety and respect. Northern Health is proud to be an inclusive employer and aims to ensure our workforce is representative of the community.

Our Vision:

Creating a healthier future by working together, innovating and delivering great care.

Our Values:

- Safe We provide safe, trusted care for our patients. We are inclusive, culturally safe, celebrating the diversity of our staff and community.
- Kind We treat everyone with kindness, respect and empathy. We provide patient-centred and compassionate care.
- Together We work together with our staff, patients, consumers and health system partners.

Our Priorities:

Northern Health has determined six strategic directions. The directions are focused on addressing priorities for safety, sustainability, growth and innovation. They reflect our best assessment of opportunities and challenges in our current and future environment.

- Collaborate to deliver safe, efficient, effective and sustainable care in all our services
- Demonstrate our commitment to the wellbeing of our valued workforce
- Renew and strengthen our infrastructure, systems, tools and processes for financial sustainability and growth
- Innovate to shape the future of health care in Victoria
- Partner to keep people well and deliver the best possible care locally
- Drive research and education to deliver excellent care and develop the next generation of clinicians and health care leaders

These priorities are inter-related in that success in one area is dependent on success in another. Detailed plans have been developed to support each of the priority areas.

All Northern Health employees will contribute to improving patient safety by being familiar with, and applying the National Safety and Quality Standards and criteria.

Safety, Quality and Clinical Governance at Northern Health

Northern Health is dedicated to providing the highest quality of care in the safest possible environment for every patient every time. We are focused on strengthening the safety and quality of care across the continuum, with a focus on saving lives, reducing harm and improving the patient experience.

Northern Health's safety and quality improvement activities focus on delivering the Strategic Plan and Operational Business Plans, and are supported by the Northern Health Clinical Governance and Risk Frameworks, and the Northern Health Quality Improvement Methodology.

The Northern Health Quality Management System brings together the core elements that underpin how:

- Quality and Clinical Governance is determined.
- Quality services are delivered.
- Risk is managed.
- Audit what matters is monitored.
- Our committees monitor performance of controls put in place to ensure safe patient care.

Commitment to Child Safety at Northern Health

- We are committed to the safety, participation and empowerment of all children
- We are committed to the cultural safety of Aboriginal children, the cultural safety of children from a culturally and /or linguistically diverse backgrounds and to providing a safe environment for children with a disability.
- We have zero tolerance of child abuse, and all allegations and safety concerns will be treated very seriously and consistently with our robust policies and procedures
- We have legal and moral obligations to contact authorities when we are worried about a child's safety, which we follow vigorously

Family Violence and Child Safety Statement:

Northern Health is a child safe environment and is committed to protecting children from harm and abuse, in accordance with our legal obligations and the Child Safe Standards. Northern Health aims to identify and respond individuals who are at risk of child abuse and family violence and we encourage victim survivors to disclose to their health professional to seek support and safety. Northern Health has zero tolerance of child abuse and family violence, and all disclosures and safety concerns will be treated sensitively in accordance with our policies and procedures.

Northern Health actively promotes the safety and wellbeing of all individuals. We recognize and respect individual rights, identities, relationships and cultures. Our aim is to foster a trauma-informed, culturally safe and child safe environment.

Northern Health is an Information Sharing Entity (ISE) and is prescribed to the Family Violence Multi-Agency Risk Assessment & Management (MARAM) Framework and the Information Sharing Schemes. Family violence and child safety training is mandatory for our staff members and volunteers.

ROLE STATEMENT

This Senior Clinician will be accountable for providing an evidence-based Occupational Therapy service to Northern Health outpatients through the application of expert clinical skills in assessment, goal setting, intervention/rehabilitation, triage and discharge planning within the Community Therapy Service (CTS). The caseload includes a large neurological client cohort, among others, and is actively involved in the spasticity clinic.

The Senior Clinician will maintain oversight of the day-to-day operations of their team. This will include monitoring patient flow and activity, providing supervision and clinical support to staff, driving service development and ensuring a focus on continual quality improvement initiatives within Occupational Therapy and Allied Health.

This role works collaboratively with the Clinical Leader and Associate Director of Occupational Therapy to identify and manage risk through implementation of risk management strategies. The Senior Clinician will also play a pivotal role in the provision of supervision to Occupational Therapy staff and students.

This position is based at our Broadmeadows Hospital campus however staff may be required to travel and work across the various Northern Health campuses, programs, and partner organisations. Compliance with mandatory training as per NH Policy is a requirement of this role. Failure to complete this training within required timeframes may result in a suspension of duties until training is completed.

This position is responsible for:

- Grade 2 Occupational Therapist/s
- Grade 1 Occupational Therapist/s
- Allied Health Assistant/s

All employees:

Quality, Safety, Risk and Continuous Improvement

- Maintain an understanding of individual responsibility for patient safety, quality & risk and contribute to organisational quality and safety initiatives.
- Follow organisational safety, quality & risk policies and procedures
- Maintain a safe working environment for yourself, your colleagues and members of the public.
- Maintain an understanding of individual responsibility for patient safety, quality & risk as outlined in Northern Health Clinical Governance & Patient Experience Trusted Care.
- Contribute to organisational quality and safety initiatives.
- Escalate concerns regarding safety, quality & risk to appropriate staff members, if unable to rectify yourself.
- Promote and participate in the evaluation and continuous improvement processes.
- Comply with principles of Patient Centred Care.
- Comply with Northern Health's commitment to Child Safety
- Comply with Northern Health mandatory continuing professional development requirements.
- Comply with requirement of National Safety & Quality Health Service Standards and other relevant regulatory requirements.
- All employees of Northern Health must comply with the health service's Staff Health / Workforce Immunisation procedure (as amended from time to time) together with any relevant State Government and Departmental directives. This requires all employees to be vaccinated for various diseases such as, but not limited to influenza.

KEY RESULT AREAS AND MAJOR RESPONSIBILITIES

Leadership

- Works in partnership with the Associate Director, Clinical Leader and Program Manager
- Acts as a mentor/supervisor within disciplines and across programs
- Interprets and assist others in their understanding of the broader organisational context including constraints of the public health system, and the importance of KPIs
- Ensures staff and students within program area comply with all Occupational Therapy department procedures and clinical protocols
- Promotes initiatives of the Allied Health Directorate.
- Provides leadership to designated Occupational Therapy clinical cohort and working groups.
- Supports the Clinical Leader in their role of supervising staff
- Creates and facilitates a learning culture which reflects evidence-based practice

Strategic and Project Management Leadership

- Actively participate in quality improvement initiatives across Northern Health
- Actively engage consumers in service improvement activities as per the NH Consumer Participation and Patient Experience Framework
- Represent and advocate for allied health in all designated roles and responsibilities

Organisation-Wide Contribution

- Support the achievement of accreditation under the National Safety and Quality Health Care Standards
- Participate in local and organisational wide education, activities, initiatives

Diversity and Inclusion

- Conduct self in a way that is respectful of others
- Support achievement of Northern Health's Cultural Responsiveness Plan
- In collaboration with other staff, initiate and support training and events that promote diversity, inclusion and gender equity
- Promote a culture of person-centred care

Innovation and Culture Change

- Actively engage in the organisational change process
- Enable empowering environments where employees and colleagues can be themselves, raise concerns and innovate without fear of failure
- Display an innovative mind-set

Role Responsibilities:

Clinical Practice

- Demonstrate a client focus in the provision of care.
- Assess, plan and implement appropriate intervention at Grade 3 level of competence
- Manage a complex caseload with appropriate levels of support and supervision.
- Involve clients and carers in decision making regarding their care and negotiate agreed plans of action.
- Evaluates the Occupational Therapy service and strives for continual improvement
- Integrates current evidence into practice and ensures this occurs within the wider team.
- Records appropriate information and outcomes in an accurate and timely manner.
- Completes a high standard of written reports to relevant organisations as required.

- Fosters and models a detailed understanding of culturally and linguistically diverse (CALD) communities.
- Acts as a consultant to others regarding clinical practice and the sharing of knowledge.
- Assume extra responsibilities as directed by the Clinical Leader or Associate Director of Occupational Therapy.

Teaching/Research/Training:

- Works with the Occupational Therapy leadership group to identify and promote research opportunities with a view to publishing results
- Actively participates in a department committee or portfolio allocated to the position
- Initiates and leads specific departmental and clinical quality and research projects
- Fosters and promotes active participation in in-service training
- Actively engages with Allied Health Learning and Research Unit as appropriate

Organisational/Business Skills

- Works in partnership with the Clinical Leader and Associate Director of Occupational Therapy regarding the development, implementation, monitoring and evaluation of the service.
- Records computer-based statistical data within agreed time frames and ensures clinical staff are aware and adhere to department requirements. Utilises this data to review and evaluate services for which they are responsible.
- Models and leads active participation within the multi-disciplinary team and promotes interprofessional practice
- Prioritises and respond to referrals within agreed timeframes.

Professional Responsibilities:

- Comply with the OT Australia Code of Ethics.
- Practice according to the Australian Occupational Therapy Competency Standards.
- Active participation in regular supervision with documented learning objectives as outlined in Northern Health Allied Health supervision framework.
- Ensure equipment and resources are utilised and maintained according to departmental protocols.

SELECTION CRITERIA

Qualifications, Registrations and Qualities Essential

- Recognised tertiary qualification in Occupational Therapy.
- Current full registration with the Occupational Therapy Board of Australia (AHPRA).
- Current Australian Drivers Licence.
- Current National Police and Working with Children History Check.
- The Staff Immunisation Questionnaire must be completed by all new employees as part of the mandatory on-boarding process. New employees are not permitted to undertake any activity that requires patient contact prior to clearance by the Staff Immunisation Nurses; this also includes evidence of having the Flu vaccination on a yearly basis. New employees with contra-indications to vaccinations or who decline vaccination are required to attend a face-to-face consultation with the Immunisation Nurses for appropriate documentation of their contraindications or declination. This must be completed PRIOR to commencing any work with Northern Health.

Experience

- Demonstrated experience and expertise with complex community clients, including neurological, pain and musculoskeletal cohorts
- Demonstrated leadership skills and initiative in developing and promoting clinical care
- Highly developed interpersonal and team management skills, including the supervision of others
- Demonstrated effective verbal and written communication skills
- Demonstrated effective negotiation and conflict resolution skills
- Models a strong commitment to ongoing professional development, evidence-based practice and lifelong learning
- Competent computer skills and the ability to learn dedicated software
- An understanding of the cultural diversity in the community

Employee Declaration							
ı			have read, understood and accept the above Position Description.				
	(Please p	rint name)					
Signature:				Date:			