

Attaching i-Med Radiology Reports to HealthLink eReferral Smart Forms

June 2023 Version 1.1

As your practice may be aware, health services might contact you asking to re-send an attached PDF copy of imaging reports after you submit an eReferral for your patient.

This is due to a known pending issue with attaching *i-Med radiology reports* to *HealthLink Smart Forms* when submitting electronic referrals to health services.

Until the issue is resolved when you attach an *i-Med radiology report*, the receiving health service will receive the attached report as a corrupted file or with missing clinical information like the example image shown below:

Name:	CT Abdomen \ TV Pelvis with Contrast
Address:	Lab. Reference: [REDACTED]
D.O.B.:	Requested: [REDACTED]
Gender:	Complete: Final
Medicare No:	Collected: [REDACTED]
IHI No:	I-MED Radiology Network
Lab. Reference: [REDACTED]	
Date Requested: 01/06/2023	
Addressee: DR [REDACTED]	
Referred by: DR [REDACTED]	
Collected: [REDACTED]	
Specimen:	
Test Name: CT Abdomen \ TV Pelvis with Contrast	
Clinical information:	

Empty Space - No Clinical Information Included

If you wish to avoid needing to resend the information, you can attach a PDF copy of the report.

HealthLink has continuously worked with *i-Med* and their *Messaging Provider* to rectify the issue which all parties are trying their best to address this fix. To expedite this, we'd like to request all affected clinicians and GP clinics to contact their *local i-Med Medical Liaison Officer* when this does occur.

We appreciate your ongoing support and please be patient with our staff when they request the information to be sent again.

For more information, please contact your *local i-Med Medical Liaison Officer*.