

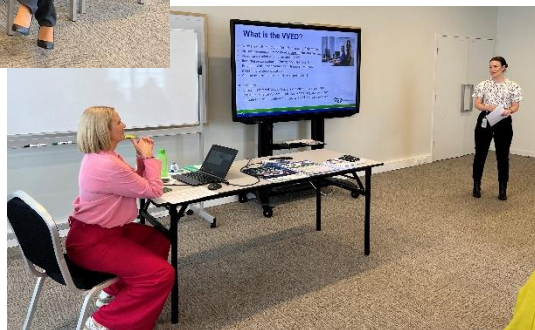
December 2022

GP News

Practice Manager/ Nurse Network Meeting

Northern Hospital successfully ran its first Practice Manager and Practice Nurse Network meeting on 27th October. Held at Quest in Epping participants met with key representatives from multiple programs at NH including Heart Failure in the North, Koori Maternity Service, Victorian Virtual ED, Fracture Diversion and Medical Community Virtual Consults. The network meeting gave everyone the chance to finally meet face to face and interact with the presenters and NH staff.

Feedback from the event was overwhelmingly positive, we are considering making the event a yearly occurrence. Attendees said it provided “Great information to take back to the clinic, doctors and patients”, and “It was very valuable to be informed about what was going on in the community”.



Haematology Iron Infusion service is expanding!

The newly opened **Epping Private Infusion Centre** (1/F, 230 Cooper St, Epping 3076) is open 4 days a week, with capacity to see 25 newly referred patients each week via telehealth. With nine chairs, open plan design and plenty of free parking, iron infusions can be booked in as quickly as 24 hours post clinic review. We offer both iron carboxymaltose and iron derisomaltose infusions, and have trained medical staff onsite to respond to any infusion related reactions.



How to refer?

- Same as before use HealthLinks SmartForms. Please specify “Haematology-Iron Infusion Service” on referral.
- Please include iron studies and full blood examination **within 3 months** prior to date of referral, and any other relevant investigations
- If you have sent us a referral prior to 1 September 2022 and your patients did not receive any appointment, the referral may be on our waiting list. Please resend us the referral so we can re-triage accordingly.
- Please note that Northern Health does not offer any “walk-in” iron infusion service.

We look forward to caring for your patients in this new space.

Medical Community Virtual Consults is live!

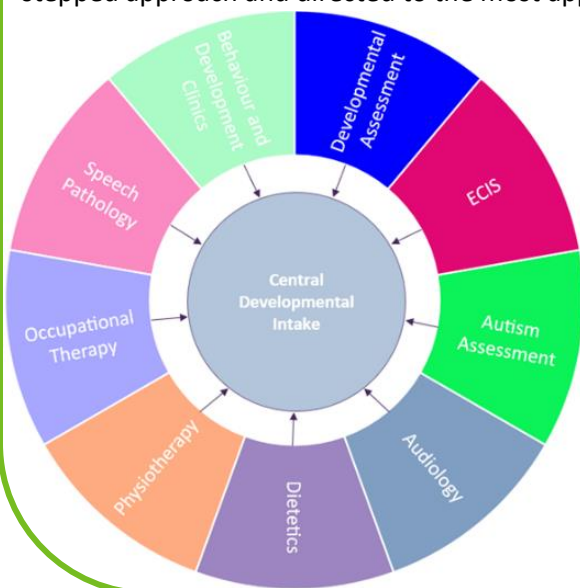
Northern Health's new Medical Community Virtual Consult (MCVC) service is now live! MCVC is a virtual service available to GPs to directly access internal medicine or surgical expertise that will assist them with managing patients in their clinics. We hope this will see a reduction in patients sent to ED and reduce referrals to our specialist clinic waitlists.

The MCVC service went live on 10th November offering 20-minute appointments to GPs to discuss complex cases. MCVC provides MBS billable time for GPs to access the service, available from 12:30-3:30pm Monday to Friday. Initially providing specialist input from General Medicine, the service is looking to expand to incorporate more specialties in 2023. At present, Podiatry and Pharmacy are assisting the physicians in the virtual service, utilizing the opportunity to case conference and network with our community partners. We look forward to involving more Allied Health disciplines in the future.

MCVC can be accessed at www.nh.org.au/MCVC

Paediatric Centralised Referral Assessment & Triage Initiative

Work has begun by DPV Health in partnership with Northern Health to create a centralised system for children's developmental referrals to be assessed and triaged. Modelling on the flagship Stepped Care project at the Royal Children's Hospital, the aim is to create a single point of entry for Paediatric developmental referrals made to Northern Health and DPV Health. They will then be assessed by clinicians using a stepped approach and directed to the most appropriate developmental service.



Your feedback will help to make this project a success. If you would like to participate in a short survey about your views on the way paediatric referrals you make are currently managed, please [email](#) and you will be sent a survey link.

Meet the team

Name: Dr Krishna Bhagwat

Time at NH: Almost four years now

What is your role at NH? I am a Consultant Cardiac and Thoracic Surgeon

What is your background? I graduated medical school from the university of Mumbai followed by a Master in General Surgery. Later specializing in Cardiothoracic Surgery. After many years of experience as a Consultant of Cardiothoracic Surgery, I pursued further training in Australia where I was awarded Fellowship with the Royal Australian College of Surgeons. I am an active member of the Academy of Surgical Educators with Royal Australasian College of Surgeons, with an interest in surgical training, I am a college appointed Supervisor of Surgical Education and Training (SET) in Cardiothoracic Surgery.

How would you best describe yourself? I see myself as a determined, passionate person in my personal life and career. My nature enables me to be eager to seek optimal results and care for patients so they can go on to live their best life. And to continuously work on endless growth and nurturing the younger generations of surgeons in sharing my knowledge and expertise.

What do you enjoy doing when you are not working? I enjoy exploring what life has to offer with my loved ones, reading stories and cycling around our neighbourhood. As of recently I have a new hobby of photography, I enjoy the idea of capturing life's wonderful moments.

What's your favourite quote? "*Primum non nocere*" is a Latin phrase that means "first, do no harm"

What's the best place you have travelled to? I would have to say Queenstown, New Zealand. All seasons provide magnificent views. The lush green in summer and the snowy mountains in winter. Aside from the nature, the food is freshly grown and the activities are endless. There is always more to explore and more photos to take.



Contact us

GP Liaison Unit

P: (03) 8405 8815 (option 5), Monday to Thursday

E: nh-primarycareliaison@nh.org.au

W: <https://www.nh.org.au/health-professionals/primary-care-liaison/>

Accessing Discharge Summaries via My Health Record

Northern Health uploads patient discharge summaries and pathology results to the patient's My Health Record. This means you can access this information instantly while you are in your patient's clinical file. For more information on how to do this using your clinical software [click here](#)