

HOME CARE PRICING SCHEDULE

Northern Health Home Care Packages – Northern Health Home Care Packages

Pricing Schedule Effective 1/07/2023

This Schedule provides information on the price for common services you can access through a Home Care Package. The costs will be deducted from your overall package budget. There are many other services you can access through a Home Care Package that are not listed below. This may include allied health services, home maintenance, aids or equipment which may form part of your Care Plan. Services delivered as part of your Care Plan are GST-free. For further information, please see the provider's full price list or contact the home care provider (details included below).

Provider Information about Service Delivery and Pricing

Since 1988, Northern Health Home Care Packages has been proudly servicing Melbourne's northern suburbs. We are valued for our specialist case management expertise and for partnering with all consumers, carers and family members to achieve the best possible personalised services and support for you. Our Case Managers are all tertiary qualified health professionals (some bilingual); who have the time and skills to assist with your independence, social connections, support issues and health needs. Our Northern Health connection also allows you timely access to a comprehensive range of health services and supports. We provide a highly responsive service consisting of your assigned Case Manager, on-call back up support systems (available 24/7), a responsive administration team to personally answer your calls; two experienced Clinical Coordinators and a dedicated Program Manager.

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home care package funding	Annual	\$10,299.24	\$18,113.34	\$39,418.20	\$59,756.82
Home care package funding	Per fortnight	\$393.96	\$692.86	\$1,507.80	\$2,285.78
Basic Daily Fee paid by you	Per fortnight	\$0	\$0	\$0	\$0

Note: you may be required to make a contribution to the cost of your care by paying an Australian Government Income Tested Care Fee and/or Basic Daily Fee. The Home Care Package funding amounts are current as at 1 July 2023. Further information about your contributions is available on My Aged Care.

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management.

Approach to care management

Our team ensures you receive a holistic aged care service, with expert advice from health professionals who hold the knowledge and skills to assist with all of your ongoing support issues and health needs.

We do not charge a Basic Daily Fee or deduct interpreter costs from your individual package funds. Therefore, you will have no out of pocket expenses, unless you are required to pay an Income Tested Care Fee (ITCF). This is independently determined by Centrelink.

We do not offer self-managed packages.

Our costs include an initial assessment (gathering information about you, your situation and what resources are available). Your Case Manager will support you to identify goals that are important to you and develop an initial budget and care plan which assists you to meet these goals. Your budget and care plan will be reviewed as your needs and priorities change.

Your Case manager will also :

- Provide you with a single point of contact;
- Visit you periodically in your home;
- Liaise with service providers to keep them informed regarding any changes required in your plan;
- Assist you to access further services, not provided by NH HCP;
- Enable you to participate in your own decision making;
- Act as an advocate on your behalf where necessary;
- Provide advice and guidance to you and your carers, as required; and
- Support you to access and participate in your community.

You will be contacted by phone each month and visited at home approximately once every 3 months. More frequent contact is available, which can be particularly supportive during stressful and difficult times.

Care Management

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		Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$78.79	\$138.57	\$301.56	\$457.10
Fully managed by provider	Approx. no. hours per fortnight	Up to 1.5hrs	Up to 2.5hrs	Up to 5.1hrs	Up to 7.9hrs
Self-managed by you	Per fortnight	\$NA	\$NA	\$NA	\$NA
Self-managed by you	Approx. no. hours per fortnight	NA	NA	NA	NA

Description: We have service contracts with multiple providers to ensure greater flexibility and choice for you. Because we specialise in case management and sub-contract other services, you are not restricted to using only one agency. Instead you have the versatility to select support services from a variety of quality agencies to ensure your specific needs and preferences are met. We also have culturally specific agencies to ensure your cultural and language needs can be met. All agencies we use are required to meet the Aged Care Standards, which means the workers who visit will have current police checks and appropriate levels of training/education/professional registration.

Price for Common Services	How the provider delivers services	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Personal care (Per hour)	<i>Through other service providers</i>	\$78.00-\$91.50	\$90.91-\$102.00	\$91.00-\$123.64	\$107.8-\$150.72	\$154.55-\$222.00
Nursing (Per hour)		\$87.01-\$220.00	\$97.46-\$180.00	\$111.93-\$326.00	\$128.04-\$326.00	\$149.50-\$436.00
Cleaning and household tasks (Per hour)		\$63.50-\$100.00	\$70.56-\$127.50	\$82.90-\$144.00	\$97.95-\$180.00	\$142.35-\$225.00
Light gardening (Per hour)		\$50.00-\$100.00	\$50.00-\$100.00	\$50.00-\$100.00	\$50.00-\$100.00	\$115.00

Price for Common Services	How the provider delivers services	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
In-home respite (Per hour)		\$57.70- \$120.00	\$70.56- \$120.00	\$79.30- \$123.64	\$97.85- \$180.00	\$113.30- 225.00

Description of personal care:

Personal assistance, including individual attention, individual supervision and physical assistance with:

- Bathing, showering including providing shower chairs (if necessary), personal hygiene and grooming, dressing and undressing, and using dressing aids
- Toileting
- Dressing and undressing
- Mobility
- Transfers (including in and out of bed)

Description of nursing:

Registered Division 1 Nurse to assist with care after hospital discharge, continence management, diabetes services, medication management, palliative care, and wound management.

Description of cleaning:

Domestic tasks such as vacuuming, cleaning, dusting, changing bed linen and laundry assistance

Description of Light gardening:

Mowing, light pruning, weeding and removal of green waste.

Description of respite:

Respite care means taking a break from caring, while the person you care for is looked after by someone else. There are lots of respite care options. They can range from getting a support worker to sit with the person you look after for a few hours to taking the person out into the community to give you a break.

Description of Package Management:

Package Management costs include the costs incurred by Northern Health to manage the financial and legal aspects of your Home Care Package. This may include:

- **Compliance costs:** meeting Home Care Common Standards, Insurance WorkCover, police checks, work health & safety requirements.
- **Quality Improvement:** costs associated with improving service including research, evaluation & quality systems...
- **Providing information:** information for the general public such as updating website, My Aged Care, brochures...
- **Accountability costs:** costs associated with reporting to government as part of funding agreement including Financial & Quality Audits

- **Sub-contracting costs:** ensuring sub-contracted services meet legal requirements & quality standards; writing & managing contracts with providers on your behalf; costs associated with provision of After Hours Support Services via Oracle CMS.

Description for Travel costs:

Our Case Managers and service providers do not charge additional travel costs to visit you in your home. A change of 80cents-\$1.20/km may be charged by a support workers' agency if they are driving you to an appointment or for shopping.

Other Costs		Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$59.08	\$103.88	\$226.17	\$342.86
Maximum exit amount	Max. Total	N/A	N/A	N/A	N/A
Staff travel costs to visit you.	Per km	\$0			
Separate cost when you want to receive services from a different provider	'No'	We do not charge or place an additional fee to use another provider to provide your support needs. The providers meet all compliance requirements including having a current police check and the appropriate level of training. The large providers have service agreements with Northern Health. This cost is included in the Package Management Fee			

Full Price List

URL	
Document	

Provider contact details

Email	Homecare packages@nh.org.au
Phone	9495 3219

Note: This information is maintained by the Australian Government Department of Health. While the Department has exercised due care in collating the material contained on this Website, it does not guarantee the accuracy, currency, or completeness of the information, nor the quality and suitability of the services listed.